

North Florida  
Center for Otolaryngology



head & neck surgery  
facial plastic surgery, pa

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To All of Our Patients:

Your insurance company requires that we bill our services to you using a coding system known as CPT (Current Procedural Terminology). Many codes that Otolaryngologists use to describe the service performed are found in the “surgery” section of the CPT codebook. This does not mean that you had an operation. This is merely the way the CPT book is organized for ease of use by both the insurance companies and physicians.

Your insurance company may cover the care rendered for “surgical” codes differently than for office visits. Therefore, your insurance explanation of benefits may reflect that the service was paid as a surgical procedure, with deductible and co-insurance guidelines applied. We encourage all of our patients to check with your insurance company and verify your benefits.

We are providing this letter to inform you of what you may see on your statement from your insurance company. Please know that we have correctly performed and documented the services as required by the CPT coding guidelines.

If you have any questions, please do not hesitate to contact our billing department at 823-8823 and ask for either Jessica at ext 25 or Mandy at ext 20.

Thank you for choosing North Florida Center for Otolaryngology

Date: \_\_\_\_\_

Patient  
Signature: \_\_\_\_\_